



# PC-4000 User Manual

**Model: 801125-5/801125-6**



# Table of Contents

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<b>Introduction</b>	<b>3-5</b>
Purpose	3
Statement of Compatibility	3
Warning of Voltage Regulators	5
X-Ray Shielding Requirements	5
Intended Use	5
<b>Symbols &amp; Definitions</b>	<b>6</b>
<b>PC-4000 Pan Pre-Patient Setup</b>	<b>9-10</b>
<b>PC-4000 Pan Patient Positioning</b>	<b>10-12</b>
Prepare The Patient	10
Position The Patient	11
Set The kVp	11
Recheck Patient Positioning	12
Take The Exposure	12
Release The Patient	12
<b>Digital Image Enhancement</b>	<b>13-14</b>
Image Processing	13
User Image Processing	14
Setting up the Image Repository	14
<b>PC-4000 TMJ Pre-Patient Setup</b>	<b>15</b>
<b>PC-4000 TMJ Patient Positioning</b>	<b>16-18</b>
Prepare The Patient	16
Position The Patient	16
Set The kVp	17
Recheck Patient Positioning	17
Take The Exposure	17-18
Release The Patient	18
<b>PC-4000 Bitewing Pre-Patient Setup</b>	<b>19</b>
<b>PC-4000 Bitewing Patient Positioning</b>	<b>20-22</b>
Prepare The Patient	20
Position The Patient	20
Set The kVp	21
Recheck Patient Positioning	21
Take The Exposure	21
Release The Patient	22
<b>Panoramic Radiography</b>	<b>23</b>
<b>Maintenance Schedule</b>	<b>24</b>
<b>Accessory Orders</b>	<b>25</b>
<b>PC-4000 Labeling</b>	<b>26</b>
<b>PC-4000 Specifications</b>	<b>27-28</b>
<b>PC-4000 Space Requirements</b>	<b>29</b>
<b>PC-4000 (MVT1000)</b>	<b>30</b>

# Introduction

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## **Purpose**

Panoramic Corporation provides this printed manual as a guide for the operation of the PC-4000 dental panoramic X-ray machine.

The PC-4000 will enable the user to take panoramic X-ray images.

It is imperative that this equipment be installed, serviced, and used by personnel familiar with the precautions required to prevent excessive exposure to both primary and secondary radiation. This equipment features protective designs for limiting both the primary and secondary radiation produced by the X-ray beam. However, design features cannot prevent carelessness, negligence, or lack of knowledge.

Only personnel authorized by Panoramic Corporation are qualified to install and service this equipment. Any attempt to install or service this equipment by anyone not so authorized will void the warranty.

### **Statement of Compatibility - January 1, 1988**

*Please address any comments/questions concerning this statement of compatibility to:  
Panoramic Corporation • 4321 Goshen Road • Fort Wayne, IN 46818 USA*

The only components compatible with the PC-4000 are those supplied with the machine.

Regardless of possible statements made by other manufacturers, no one is authorized or certified to make additions or deletions to this machine. Only the combination of components delivered with the machine is certified compatible by the manufacturer. As compatible accessories become available, Panoramic Corporation will certify them as compatible and make them available to the user.

### **Statement of Compliance - December 17, 2004**

The PC-4000 conforms to the following specifications:

X-ray Generator type: Single phase, half-wave, self rectified, center-grounded in accordance with  
IEC 60601-2-7:1998



# Introduction

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## Safety

(Class B Device; Shock, Fire, Casualty)

- IEC 60601-1 Medical Electrical Equipment - Part 1: General Requirements for Safety
- IEC 60601-1:1998 + A1:1991 + A2:1995 Medical electrical equipment - Part 1-1: General requirements for safety Collateral standard: Safety requirements for medical electrical systems
- IEC 60601-2-7:1998 Medical electrical equipment - Part 2-7: Particular requirements for the safety of high-voltage generators of diagnostic X-ray generators
- IEC 60601-2-28:1993 Medical electrical equipment - Part 2: Particular requirements for the safety of X-ray source assemblies and X-ray tube assemblies for medical diagnosis
- IEC 60601-2-32:1994 Medical electrical equipment - Part 2: Particular requirements for the safety of associated equipment of X-ray equipment
- EN 60601-1:1990 + A1:1993 + A2:1995 + A3:1996 Medical electrical equipment - Part 1-1: General requirements for safety - Collateral standard: Safety requirements for medical electrical systems
- CAN/CSA C22.2 NO. 601-1-M90 + A1:1994 + A2:1998 Medical Electrical Equipment - Part 1: General Requirements for Safety

## X-Ray Evaluation

- IEC 60601-1-3:1994 Medical electrical equipment - Part 1: General requirements for safety - 3. Collateral standard: General requirements for radiation protection in diagnostic X-ray equipment

## Software Review

- IEC 60601-1-4:1996 + A1:1999 Medical electrical equipment - Part 1-4: General requirements for safety - Collateral Standard: Programmable electrical medical systems

## EMC

(Class B Device):

- EN 60601-1-2:2001 (IEC 60601-1-2:2001) Medical electrical equipment - Part 1-2: General requirements for safety - Collateral standard: Electromagnetic compatibility - Requirements and tests
- EN 55011:1998 + A1:1999 + A2:2002 Industrial, scientific and medical (ISM) radio-frequency equipment - Radio disturbance characteristics - Limits and methods of measurement
- EN 61000-3-2:2000 Electromagnetic compatibility (EMC) - Part 3-2: Limits - Limits for harmonic current emissions (equipment input current  $\leq 16$  A per phase)
- EN 61000-3-3:1995 + A1:2001 Electromagnetic compatibility (EMC) - Part 3-3: Limits - Limitation of voltage changes, voltage fluctuations and flicker in public low-voltage supply systems, for equipment with rated current  $\leq 16$  A per phase and not subject to conditional connection
- EN 60601-1-2:2001 (IEC 60601-1-2:2001) Electromagnetic Compatibility - Requirements and Tests
- EN 61000-4-2:1995 + A1:1998 + A2:2001 (IEC 1000-4-2) Electromagnetic compatibility (EMC)- Part 4-2: Testing and measurement techniques - Electrostatic discharge immunity test
- EN 61000-4-3:2002 (IEC 1000-4-3) Electromagnetic compatibility (EMC) - Part 4-3: Testing and measurement techniques - Radiated, radio-frequency, electromagnetic field immunity test
- EN 61000-4-4:1995 + A1:2001 + A2:2001 (IEC 1000-4-4) Electromagnetic compatibility (EMC) - Part 4-4: Testing and measurement techniques - Electrical fast transient/burst immunity test
- EN 61000-4-5:1995 + A1:2001 (IEC 1000-4-5) Electromagnetic compatibility (EMC)- Part 4-5: Testing and measurement techniques - Surge immunity test
- EN 61000-4-6:1996 + A1:2000 (IEC 1000-4-6) Electromagnetic compatibility (EMC) - Part 4-6: Testing and measurement techniques - Immunity to conducted disturbances, induced by radio-frequency fields
- EN 61000-4-8:1993 + A1:2001 (IEC 1000-4-8) Electromagnetic compatibility (EMC) - Part 4-8: Testing and measurement techniques - Power frequency magnetic field immunity test
- EN 61000-4-11:1994 + A1:2001 (IEC 1000-4-11) Electromagnetic compatibility (EMC) - Part 4-11: Testing and measurement techniques - Voltage dips, short interruptions and voltage variations immunity tests

# Introduction

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## **Voltage Regulator Warning**

Do not plug this machine into ANY voltage regulating device. Contact Panoramic Corporation with any questions regarding this.

## **X-ray Shielding Requirements**

The requirements for panoramic and cephalometric shielding for building, operator, and patient, depend on state and local regulations. Contact your state Department of Health for compliance information. Compliance could involve a blueprint review, facility check, wall construction, film badge implementation, remote switch installation, and/or a lead apron. It is beyond the scope of this manual to advise on these regulations.

## **Intended Use**

An extraoral source X-ray system is an AC-powered device that produces X-rays and is intended for dental radiographic examination and diagnosis of diseases of the teeth, jaw and oral structures.

## **Warning Statements**

Warning: This X-ray unit may be dangerous to patient and operator unless safe exposure and operating instructions are observed.

During installation, machine is leveled to the floor. Do not move/transport the machine before contacting Panoramic Corporation Service Department at (800)654-2027.

Notice: Ground reliability can only be achieved when this equipment is connected to a hospital only or hospital grade receptacle.

The use of accessory equipment not complying with the equivalent safety requirements of this equipment may lead to a reduced level of safety of the resulting system. Consideration relating to the choice of accessory equipment shall include:

- use of the accessory in the patient vicinity
- evidence that the safety certification of the accessory has been performed in accordance to the appropriate IEC 60601-1 and/or IEC 60601-1-1 harmonized national standard.

Portable and mobile RF Communications equipment can affect medical electrical equipment.

Original document created in English.

***Panoramic Corporation requires anyone moving or transporting their machine to contact the service Department at (800) 654-2027.***



# Symbols and Definitions

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## SYMBOLS



Alternating Current



Type B Equipment



Attention, Consult Accompanying Documents



On (power: connection to the mains)



Off (power: disconnection from the mains)



Dangerous Voltage



Protective Earth (ground)

## Environmental Specifications

Operating Temperature:	10°C to 40°C (50°F to 105°F)
Storage/Transportation Temperature:	-25°C to 70°C (-13°F to 158°F)
Operating Humidity:	80% maximum relative humidity, noncondensing
Storage/Transportation Humidity:	80% maximum relative humidity, noncondensing
Operating Altitude:	15,000 ft (4,500 m) maximum
Storage/Transportation Altitude:	15,000 ft (4,500 m) maximum

## Cleaning and Disinfection

The following parts on the PC-4000 come into contact with the patient during normal operation:

Black Chinrest  
Temple Supports  
Forehead Support  
Handles

Use 70% Isopropyl Alcohol or Germicidal cloths (or equivalent) to clean and disinfect these parts.

Do not attempt to clean any parts while machine is switched on.

## Mode of Operation

Continuous operation with short time loading.

## Electrical Safety

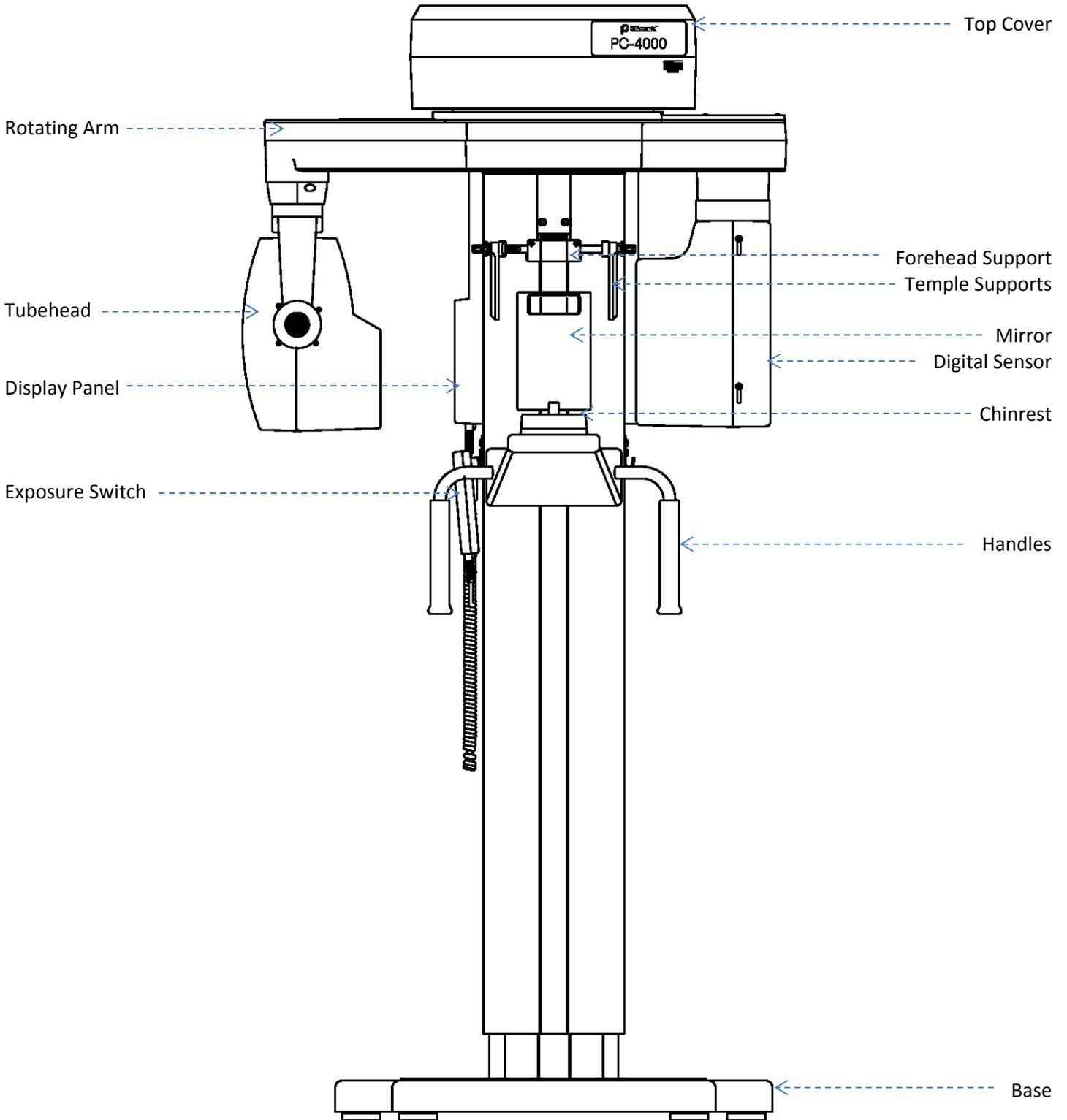
Class I, Type B Applied Parts

Equipment is classified as ordinary equipment (enclosed equipment without protection against ingress of water).

Equipment not suitable for use in the presence of FLAMMABLE ANESTHETIC MIXTURE WITH AIR or WITH OXYGEN or NITROUS OXIDE.

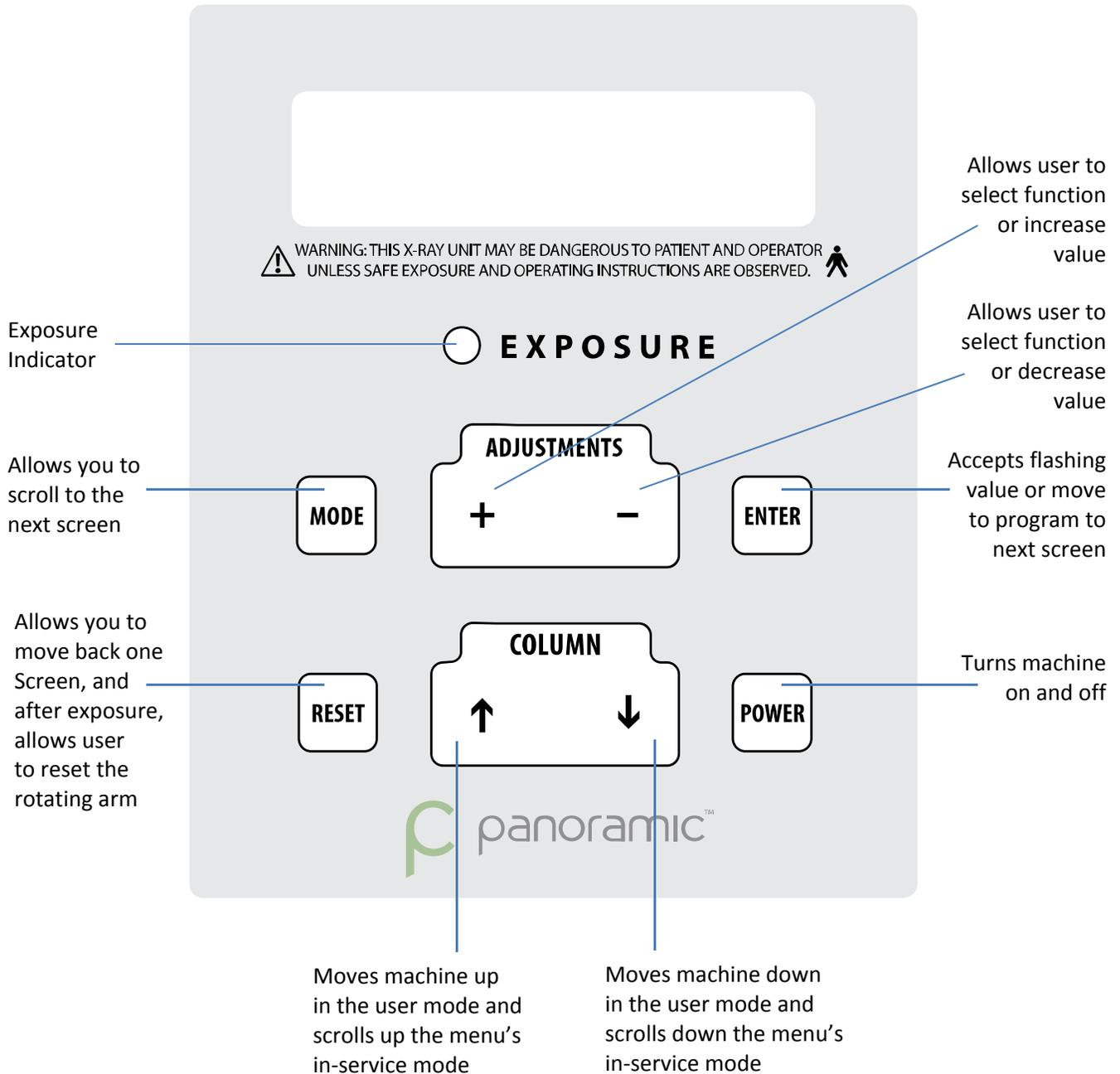
# PC-4000 Components

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# PC-4000 User Interface



# PC-4000 Pan Pre-Patient Setup

1. Press POWER on the front of the control panel.

The screen will now display:

**PANORAMIC  
CORPORATION**

2. Press MODE

The screen will now display:

**SELECT OPERATION  
PAN L**

(Select from TMJ L, TMJ R, BTW L, BTW R, Pan L or Pan R)

To scroll, press the Adjust buttons (+), (-) to select the function you wish to use.

3. Press ENTER after the selection is made.

4. Press MODE to move to the next screen

The screen will now display:

**ARM NOT POSITIONED**  
or  
**ARM POSITIONED**

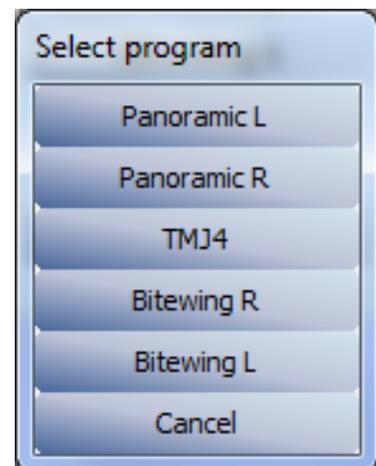
5. If not positioned, press ENTER. The rotating arm will now reset to the "home" position for the operation you have selected.

6. Press MODE to move to the next screen

The screen will now display your selected operation:

**PAN L**  
**KVP: 80.0** (the number will be flashing)

7. Select the correct panoramic rotation direction from the software screen on the Dell computer. The software must match the setting on the panoramic units control panel.

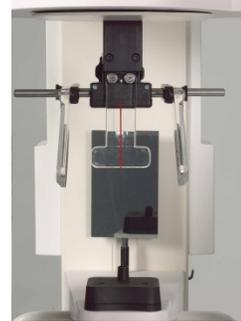


Example: PC-4000 Program Selection



# PC-4000 Pan Patient Positioning

- Using the knob at the rear of the forehead support, adjust the forehead support toward the mirror to allow room for positioning the patient.
- Slide the temple supports apart to allow room for positioning the patient's head.
- Using the UP/DOWN switch on the control panel, adjust the chinrest arm until it is slightly higher than the patient's chin. This will ensure that the patient stands up as straight as possible.
- If a stool is to be used, place the stool so that the seat is centered under the chinrest. This will help ensure that the patient's neck is straight.



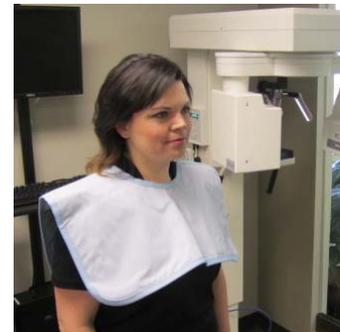
## Prepare The Patient

- Ask the patient to remove any metal objects, such as glasses, earrings, removable dentures, hearing aids, hair pins, neck chains, bib chains, and collar zippers from their head and neck area. These objects can prevent X-rays from reaching the sensor, causing poor diagnostic-quality images.
- If a lead apron is used, and a panoramic poncho is not available, place the lead apron on the patient's back. Ensure that it does not cover the back of the neck. As the tubehead rotates around the patient, the X-rays pass through the head at a slight upward angle. This allows the X-ray beam to pass through the skull more efficiently by avoiding the denser area of the patient's skull.
- Guide the patient into the PC-4000. Use the UP/DOWN buttons on the control panel to adjust the chinrest arm until it is slightly higher than the patient's chin. This will ensure that the patient is standing up as straight as possible.

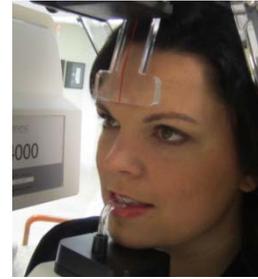


**Caution: It is the responsibility of the operator to ensure no obstructions exist during column movement due to surroundings and/or patient. Movement can be terminated by releasing the UP/DOWN buttons.**

- Have the patient hold onto the handles and move his/her feet under the chinrest. This will help ensure that the patient's neck is straight.
- Place the appropriate chinrest on the permanent, black chinrest on the chinrest arm:
  - Small Child – Removable, black plastic chinrest may be needed to allow the child's forehead to reach the forehead support.
  - Adolescent and Adult – No additional chinrest. Majority of patients require no additional chinrest.
  - Edentulous – Removable, clear plastic chinrest. Aids in centering and consistently positioning the patient.



- If the patient is not edentulous, insert a disposable bite-guide in the permanent, black chinrest. Have the patient bite on the disposable bite-guide. Ensure that the bite-guide is centered between the central incisors. For edentulous patients, have the patient bite on a 1 1/2" cotton roll to keep the maxilla and mandible separated.



### Position The Patient

- Place your hand at the base of the patient's skull and apply pressure vertically to stretch the neck while slowly lowering the machine until the patient's Frankfort Plane is horizontal (parallel to the red guidelines on the temple supports).

*The Frankfort Plane is the imaginary line from the middle of the ear opening to the bottom of the eye orbit. A level Frankfort Plane will ensure that the upper and lower anterior teeth are in one vertical plane and will help stretch the patient's neck enough to allow X-rays to pass between the vertebrae.*

- Using the knob on the rear of the forehead support, adjust the forehead support until it touches the patient's forehead.
- Center the patient's head using the red line on the forehead support. Turn the mirror to see the patient to verify centering.
- Gently slide the temple supports against the patient's head. These will help keep the patient centered and measure the width of the skull to determine the amount of kVp required to penetrate the skull.



### Set The kVp

- Note which number the arrow points to on the kVp scale decal on the outside of the temple support rod.
- Press the Adjust +/- buttons to adjust the kVp setting per the temple supports. Plus (+) will increase the reading, (-) will decrease the reading. KVP range is 70.0-90.0 adjustable by 2.5 increments.
- Press ENTER once the correct kVp setting is selected to lock in the value.

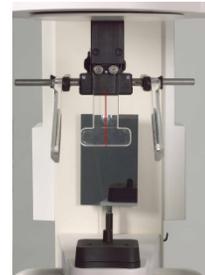
The screen will now display:

**ADJUSTING KVP**

- Press MODE to move to the next screen. Exposure LED light will illuminate to solid green and screen will now display:

**PAN L**

**80.0 KVP**





# PC-4000 Pan Patient Positioning

## Re-check Patient Positioning

1. Ensure that the:
  - a. patient's chin is firmly seated on the chinrest
  - b. patient's feet positioned directly beneath support handles
  - c. patient's head is centered
  - d. patient's Frankfort Plane is horizontal
  - e. patient's neck is stretched
  - f. patient's forehead is resting on the forehead support
  - g. temple supports are against the patient's head
  - h. control panel indicates proper kVp through temple support rod

## Take The Exposure

1. Instruct the patient to close his/her lips around the disposable bite-guide, swallow, place his/her tongue on the roof of his/her mouth, and remain still during the exposure. This will help equalize tissue densities and help prevent unwanted artifacts and blurring.
2. Depress exposure button, screen will display **WARMUP IN PROGRESS** and have a slow beep (5-6 seconds). Exposure will then start, LED light will now display on Control Panel indicating Radiation is present and the rotating arm will begin to rotate around the patient. When exposure is complete, release the exposure button and move temple supports out.

**Caution: It is the responsibility of the operator to ensure no obstructions exist during arm rotation due to surroundings and/or patient. Movement can be terminated by releasing the Exposure button.**

## Release The Patient

1. Slide the temple supports away from the patient's head to release the patient.
2. Raise bite guide.
3. Instruct the patient to step out of the machine.
4. The screen will now display:  
**PANORAMIC CORPORATION**
5. Press the RESET button and the machine will return to the "home" position.
6. Dispose of bite guide.

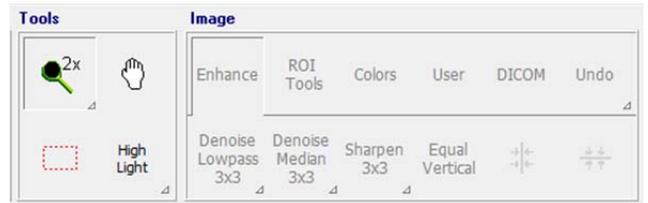


For additional information a training video titled "PC-4000 How to take a successful Digital Pan" is available on our website [www.pancorp.com](http://www.pancorp.com). From the Panoramic Corporation homepage select the Customer Tab, then Training Videos, and select the PC-4000 Training Video from the list.

# Digital Image Enhancement

## Image Processing

The image processing tab contains several enhancement tools for smoothing, sharpening and edge enhancing. These tools may be applied to an image in any order or combination and can be easily undone using the undo button. Below is a description of each tool.



1. *Denoise Lowpass*  
Applies lowpass filtering with a Gaussian kernel to the image. This tool helps to remove normal (white) noise from the image to make an image appear smoother or less noisy. Several levels of this filter are available by right clicking on the tool and selecting a different size.



2. *Denoise Median*  
Applies median filtering to the image. Median filtering smoothes the image by removing the salt and pepper type of noise that appears as dots in the image. Several levels of this filter are available by right clicking on the tool and selecting a different size.



3. *Sharpen*  
Sharpens an image by applying an unsharp mask method. Unsharp masking enhances boundaries in the image so that the image appears clearer. Additional degrees of sharpening may be selected by right clicking the tool and choosing the desired filter size.



4. *Equal Vertical*  
The equal vertical tool adjusts the local brightness of an image so that brighter areas appear less obvious. This tool is useful for evening the appearance of a panoramic image and diminishing the bright artifacts caused by the spine.



5. *Vertical Edge Enhancement*  
Vertical edge enhancement is similar to sharpening but only vertical edges are enhanced.



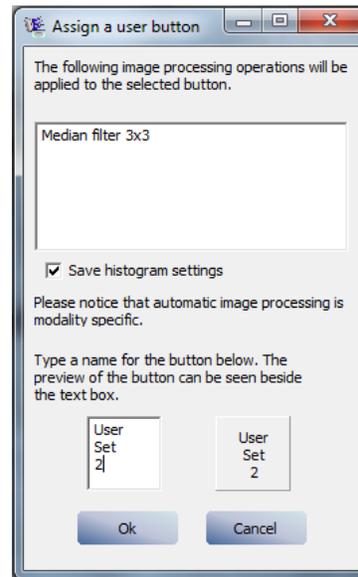
6. *Horizontal Edge Enhancement*  
Horizontal edge enhancement is similar to sharpening but only horizontal edges are enhanced.



## User Image Process

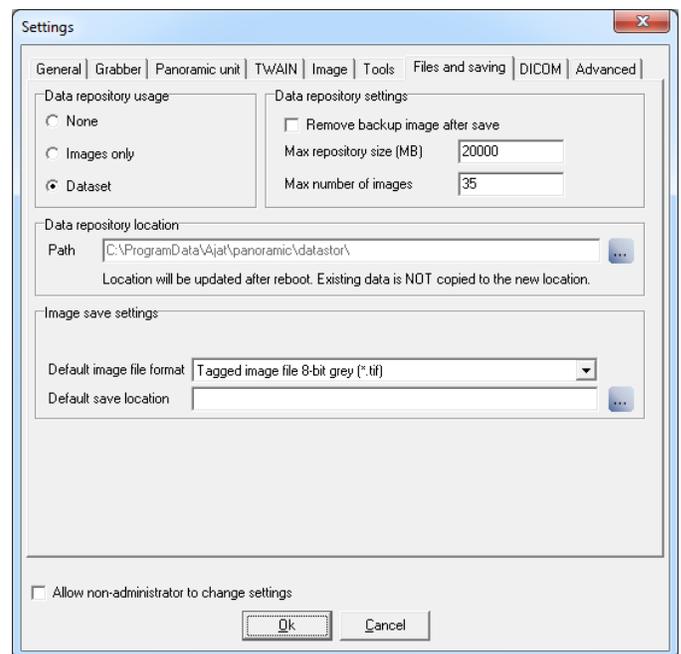
The user image process area provides several user configurable buttons that can be used to apply frequently used image processing tools as desired. One additional tool can be configured to apply image processing automatically when images are acquired. Use the following steps to configure user button:

1. Select and apply any smoothing, sharpening or edge enhancement desired.
2. Select the User Image Process tab.
3. Right click the desired configurable button and select "Assign current image processing to desired button."
4. Type a name for the button and click ok.



## Setting up the Image Repository

1. Select Tools > Settings > Files and saving
2. Enable the image repository by selecting Use image repository.
3. To protect an image until it has been successfully saved, select Remove backup image after save. If this options is not selected, the repository will automatically purge images based on the space allocated and max number of images selected.
4. Make sure that there is sufficient free space on the hard drive to accommodate the maximum repository size and the max number of images selected.
5. When finished, click Ok.



# PC-4000 TMJ Pre-Patient Setup

A TMJ series is simply four two-second panoramic images exposed on one film. The TMJ film will show the patient's right closed, right open, left open, and left closed temporomandibular joints.

1. Remove the Black Chin Spacer from the chine rest so that only the Black Chin Base remains. TMJ is molded into the plastic on the Chin Base to let the user know that this is for TMJ use. For all patients use the removable, clear plastic chinrest provided to aid in centering and consistent patient positioning.



2. Press POWER on the front of the control panel.  
The screen will now display:

**PANORAMIC  
CORPORATION**



3. Press MODE.

The screen will now display:

**SELECT OPERATION  
TMJ L**

(Select from TMJ L, TMJ R, BTW L, BTW R, Pan L or Pan R)

To scroll, press the adjust buttons (+)/(-) to select the function you wish to use.



4. Press ENTER after the selection is made.

5. Press MODE to move to the next screen

The screen will now display:

**ARM NOT POSITIONED**  
or  
**ARM POSITIONED**

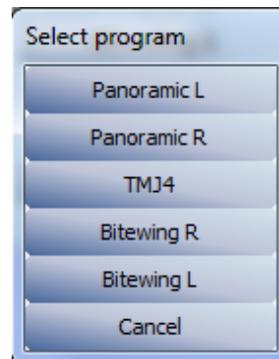


6. If not positioned, press ENTER. The rotating arm will now reset to the "home" position for the operation you have selected.

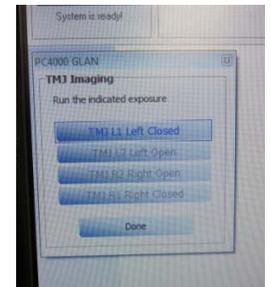
7. Press MODE to move to the next screen

The screen will now display:

**TMJ R**  
**KVP: 80.0** (the number will be flashing)



8. Select TMJ Automatic from the Panoramic unit program selection on the Dell computer screen. The TMJ Imaging box will appear on the upper left side of the machine.





# PC-4000 TMJ Patient Positioning

## Prepare The Patient

1. Ask the patient to remove any metal objects, such as glasses, earrings, removable dentures, hearing aids, hair pins, neck chains, bib chains, and collar zippers from their head and neck area. These objects can prevent X-rays from reaching the sensor, causing poor diagnostic-quality images.
2. If a lead apron is used, and a panoramic poncho is not available, place the lead apron on the patient's back. Ensure that it does not cover the back of the neck.

As the tubehead rotates around the patient, the X-rays pass through the head at a slight upward angle. This allows the X-ray beam to pass through the skull more efficiently by avoiding the denser area of the patient's skull.

3. Guide the patient into the PC-4000. Use the UP/DOWN switch on the control panel to adjust the chinrest arm until it is slightly higher than the patient's chin. This will ensure that the patient is standing up as straight as possible.
4. Have the patient hold on to the handles and move his/her feet under the chinrest. This will help ensure that the patient's neck is straight.



## Position The Patient

1. Place your hand at the base of the patient's skull and apply pressure vertically to stretch the neck while slowly lowering the machine until the patient's Frankfort Plane is horizontal (parallel to the red guidelines on the temple supports).
2. Using the knob on the rear of the forehead support, adjust the forehead support until it touches the patient's forehead.
3. Center the patient's head using the red line on the forehead support. Turn the mirror to see the patient to verify centering.
4. Gently slide the temple supports against the patient's head. These will help keep the patient centered and measure the width of the skull to determine the amount of kVp required to penetrate the skull.



# PC-4000 TMJ Patient Positioning

## Set The kVp

1. Note which number the arrow points to on the kVp scale decal on the outside of the temple support rod.
2. Position Patient and get kVp reading from temple supports.
3. Press the Adjust +/- buttons to adjust the kVp setting per the temple supports. Plus (+) will increase the reading, (-) will decrease the reading. KVP range is 70.0-90.0 adjustable by 2.5 increments.
4. Press ENTER once the correct kVp setting is selected to lock in the value.

The screen will now display:

**ADJUSTING KVP**

5. Press MODE to move to the next screen.

The screen will now display:

**TMJ R (1) 80.0 KVP**

Press EXPOSURE



## Re-check Patient Positioning

1. Ensure that the:
  - a. black chinrest spacer has been removed
  - b. patient's chin is firmly seated on the chinrest
  - c. patient's feet positioned directly beneath support handles
  - d. patient's head is centered
  - e. patient's Frankfort Plane is horizontal
  - f. patient's neck is stretched
  - g. patient's forehead is resting on the forehead support
  - h. temple supports are against the patient's head
  - i. control panel indicates proper kVp through temple support rod

## Take The Exposure

1. Since this will be a series of four individual exposures instruct the patient to remain as still as possible during the exposures. This will help equalize tissue densities and help prevent unwanted artifacts and blurring.
2. The first exposure is taken with the patient's mouth closed.
3. Depress exposure button, screen will display **WARM UP IN PROGRESS** and have a slow beep (5-6 seconds). Exposure will then start, LED light will now display on Control Panel indicating Radiation present and the rotating arm will begin to rotate around the patient. When exposure is complete, release the exposure button, the rotating arm will automatically return to the "home" position.
4. The screen will now display:

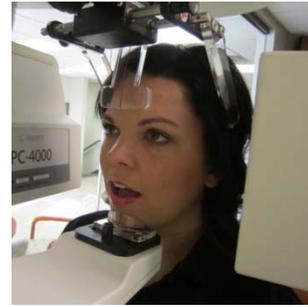
**TMJ R (2) 80.0 KVP**

Press EXPOSURE.

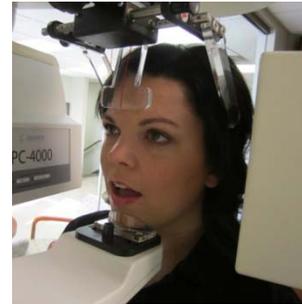




- The second exposure is taken with the patient's mouth open.
- Depress exposure button, screen will display **WARM UP IN PROGRESS** and have a slow beep. Exposure will then start, LED light will now display on Control Panel indicating Radiation present and the rotating arm will begin to rotate around the patient. When exposure is complete, release the exposure button, the rotating arm will automatically return to the opposite side of the rotation for the other two exposures.



- The screen will now display:  
**TMJ L (1) 80.0 KVP**  
Press EXPOSURE.



- The third exposure is taken with the patient's mouth open.
- Depress exposure button, screen will display **WARM UP IN PROGRESS** and have a slow beep. Exposure will then start, LED light will now display on Control Panel indicating Radiation present and the rotating arm will begin to rotate around the patient. When exposure is complete, release the exposure button, the rotating arm will automatically return to the start position for the L side of exposure.

- The screen will now display:  
**TMJ L (2) 80KVP**  
Press EXPOSURE.



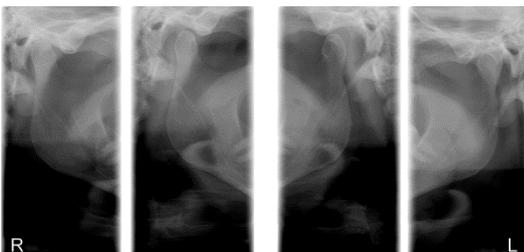
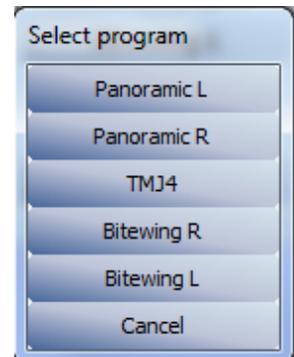
- The fourth exposure is taken with the patient's mouth closed
- Depress exposure button, screen will display **WARM UP IN PROGRESS** and have a slow beep. Exposure will then start, LED light will now display on Control Panel indicating Radiation present and the rotating arm will begin to rotate around the patient. When exposure is complete rotating arm will automatically return to the "home" position.

- The screen will now display:  
**PANORAMIC CORP.**



### Release The Patient

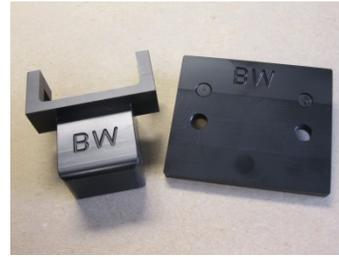
- Slide the temple supports away from the patient's head to release the patient.
- Instruct the patient to step out of the machine.
- Remember to re-select Panoramic mode before taking a panoramic exposure.



# PC-4000 Bitewing Pre- Patient Setup

The Panoramic PC-4000 Bitewing profile is simply two four-second panoramic images exposed on one file.

1. Set up the machine in Bitewing configuration by sliding the Bitewing Forehead Support Adapter over the clear forehead support and placing the Bitewing Chinrest Adapter with Clear Edentulous Chinrest onto black chin spacer. Use a simple gauze roll to separate the patient's jaw.



2. Press POWER on the front of the control Panel.  
The screen will now display:

**PANORAMIC  
CORPORATION**

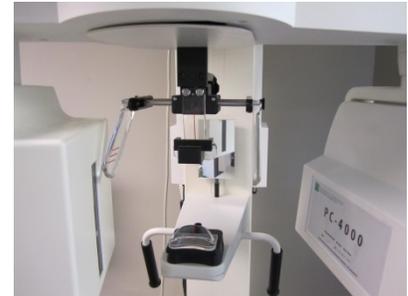
3. Press MODE.

The screen will now display:

**SELECT OPERATION  
BTW L**

(Select from TMJ L, TMJ R, BTW L, BTW R, Pan L or Pan R)

To scroll, press the Adjust buttons (+), (-) to select the function you wish to use.



4. Press ENTER after the selection is made.

5. Press MODE to move to the next screen

The screen will now display:

**ARM NOT POSITIONED**

or

**ARM POSITIONED**

6. If not positioned, press ENTER. The rotating arm will now reset to the "home" position for the operation you have selected.



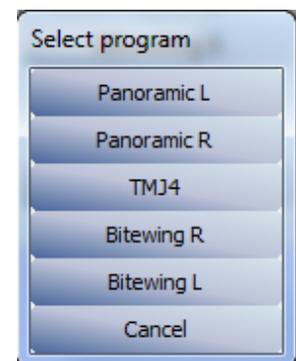
7. Press MODE to move to the next screen

The screen will now display:

**BTW L**

**KVP: 80.0** (THE NUMBER WILL BE FLASHING)

8. Select correct Bitewing rotation direction from the software screen on the computer. The software must match the setting on the panoramic units control panel.





# PC-4000 Bitewing Patient Positioning

## Prepare The Patient

1. Ask the patient to remove any metal objects, such as glasses, earrings, removable dentures, hearing aids, hair pins, neck chains, bib chains, and collar zippers from their head and neck area. These objects can prevent X-rays from reaching the sensor, causing poor diagnostic-quality images.
2. If a lead apron is used, and a panoramic poncho is not available, place the lead apron on the patient's back. Ensure that it does not cover the back of the neck.

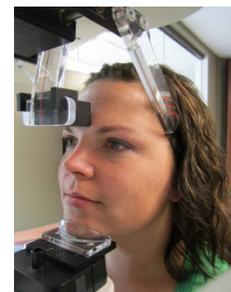
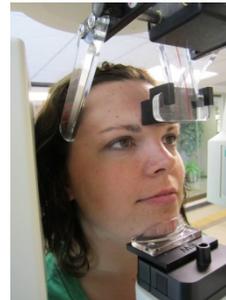
As the tubehead rotates around the patient, the X-rays pass through the head at a slight upward angle. This allows the X-ray beam to pass through the skull more efficiently by avoiding the denser area of the patient's skull.

3. Guide the patient into the PC-4000. Use the UP/DOWN switch on the control panel to adjust the chinrest arm until it is slightly higher than the patient's chin. This will ensure that the patient is standing up as straight as possible.
4. Have the patient hold on to the handles and move his/her feet under the chinrest. This will help ensure that the patient's neck is straight.



## Position the Patient

1. Have the patient bite down on gauze rolls to separate the jaw. Place the patient into the head and chin support, slowly lower the machine until the patient's jaw is horizontal to the chinrest.
2. Using the knob on the rear of the forehead support, adjust the forehead support until the Bitewing Forehead Support Adapter touches the patient's forehead.
3. Center the patient's head using the red line on the forehead support. Turn the mirror to see the patient to verify centering.
4. Gently slide the temple supports against the patient's head. These will help keep the patient centered and measure the width of the skull to determine the amount of kVp required to penetrate the skull.



# PC-4000 Bitewing Patient Positioning

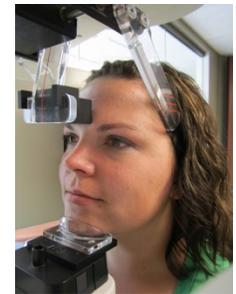
## Set the kVp

1. Note which number the arrow points to on the kVp scale decal on the outside of the temple support rod.
2. Position Patient and get kVp reading from temple supports.
3. Press the Adjust +/- buttons to adjust the kVp setting per the temple supports. Plus (+) will increase the reading, (-) will decrease the reading. KVP range is 70.0 – 90.0 adjustable by 2.5 increments.
4. Press ENTER once the correct kVp setting is selected to lock in the value. The screen will now display:  
**ADJUSTING KVP**
5. Press MODE to move to the next screen. The screen will now display:  
**BTW L**  
**80.0 KVP**  
Press EXPOSURE



## Re-check Patient Positioning

1. Ensure that the:
  - a. patient's chin is firmly seated on the Bitewing Chinrest Adapter
  - b. patient's feet positioned directly beneath support handles
  - c. patient's head is centered
  - d. patient's jaw is parallel with the chinrest
  - e. patient's jaw is separated using a gauze roll
  - f. patient's forehead is resting on the Bitewing Forehead Support Adapter
  - g. temple supports are against the patient's head
  - h. control panel indicates proper kVp through temple support rod



## Take The Exposure

1. Instruct the patient to close his/her jaw on the gauze roll, swallow, place his/her tongue on the roof of his/her mouth, and remain still during the exposure. This will help equalize tissue densities and help prevent unwanted artifacts and blurring.
2. Depress exposure button, screen will display **WARMUP IN PROGRESS** and have a slow beep (5-6 seconds). Exposure will then start, LED light will now display on Control Panel indicating Radiation is present and the rotating arm will begin to rotate around the patient. During a Bitewing Exposure the machine will make a complete panoramic profile but follow a four second on, four second off, and four second on again exposure. When exposure is complete, release the exposure button and move temple supports out.

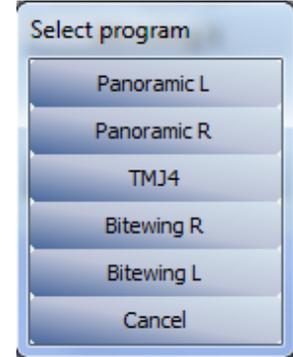


**Caution: It is the responsibility of the operator to ensure no obstructions exist during arm rotation due to surroundings and/or patient. Movement can be terminated by releasing the Exposure button.**



### Release The Patient

1. Slide the temple supports away from the patient's head to release the patient.
2. Instruct the patient to step out of the machine and remove gauze roll.
3. Remember to remove both Bitewing Adapters and re-select Panoramic mode before taking a panoramic exposure.



# Panoramic Radiography

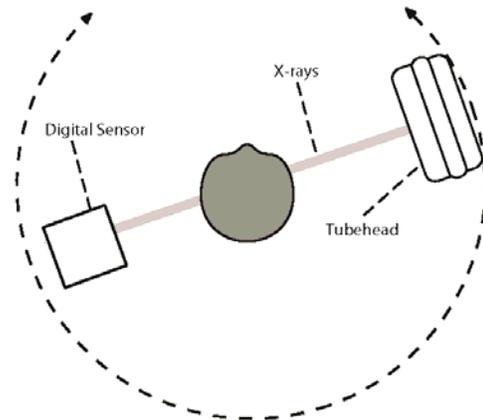
Panoramic Radiography has been in use for over 30 years. In digital panoramic radiography, the X-ray source and digital sensor rotate around the patient's head at the same speed.

X-rays are emitted from the tubehead in a very narrow vertical band, pass through the patient's head (where some are absorbed), and strike the digital sensor. Since the patient is between the X-ray source and the sensor, the amount of X-rays that reach the sensor will vary depending on the density of the patient's anatomy. Dense matter, such as bone, will absorb more of the X-rays than less dense matter, such as tissue. Less X-rays reach the sensor when striking the teeth, causing them to appear on the screen as lighter areas. More X-rays reach the sensor when striking tissue, causing it to appear on the screen as darker areas.

In order to pass as many X-rays through the patient's head as possible, the tubehead is tilted at a slight upward angle to:

1. Move the dense portion of the skull out of the path of the X-rays.
2. Cause the upper and lower anterior root tips to be aligned vertically.
3. Stretch the vertebrae in the neck to allow the X-rays to pass more efficiently through the vertebrae to expose the anterior teeth.

As the tubehead and digital sensor rotate around the patient, the sensor is gradually exposed by a narrow vertical band. It is imperative that the sensor be aligned and that nothing blocks the path of rotation while the exposure is in progress.





# Maintenance Schedule

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Panoramic Corporation strongly recommends a preventive maintenance be performed on your equipment at least every two years. All service requests must be submitted through Panoramic Corporation's Service Department by calling our toll-free number at (800) 654-2027.

Panoramic has an extensive network of independent installation and service organizations throughout the U.S. and Canada to install and service our products. The Independent Representatives have been specifically trained by our organization in the service and installation of Panoramic products. We strongly recommend that you use one of our Independent Representatives to service Panoramic products. To the extent you use third parties other than Independent Representatives to service Panoramic products, we cannot accept responsibility or liability for any work performed by those third parties and any resulting damages or liability attributable thereto. In no event shall Panoramic be liable to you or any other third party for any direct, indirect, punitive, incidental, consequential or special damages or lost profits arising from, relating to or connected with, the installation of or repair of a Panoramic product by someone other than an Independent Representative.

Always refer to your state and local regulations to determine how often to perform a preventive maintenance on your equipment as the regulations may supersede manufacturers' recommendation.

Owners of Panoramic Corporation X-Ray machines must call Panoramic Corporation Service Department for all reasons listed below but not limited to:

- Preventive maintenance at least every two years
- Physical relocation of machine
- Changing the power source to a different power source from original installation
- Questions/Help related to compliance with your state, and local regulations regarding radiological equipment
- Corrective Maintenance
- Physical damage that may affect radiation safety
- Interrupted movement, unusual noises, leaks, etc.

To schedule a preventive maintenance on your equipment contact the Service Department by dialing our toll-free number at (800) 654-2027.

# Accessory Orders

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Panoramic accessory ordering made simpler, please visit our online store directly at <http://store.pancorp.com/> to view our online catalog. This online store can also be found by visiting our website at [www.pancorp.com](http://www.pancorp.com) and selecting the customer tab from the homepage.

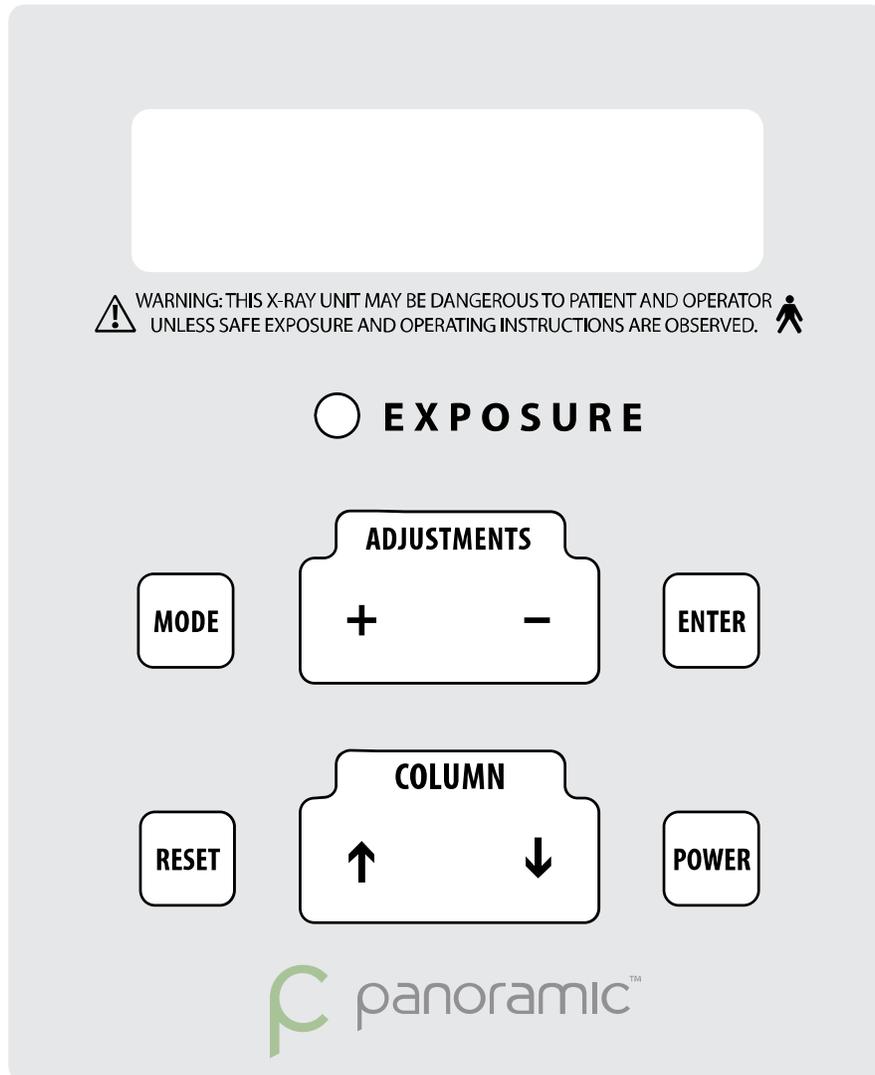


Accessory orders can also be made by phone. Please contact our customer service team at 1-800-654-2027 to place your order.



# PC-4000 Labeling

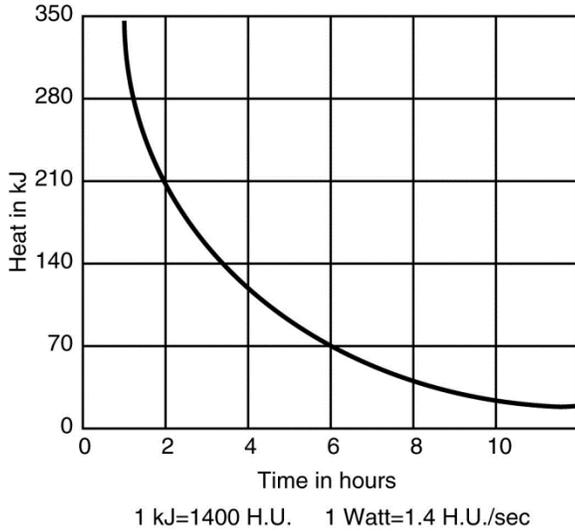
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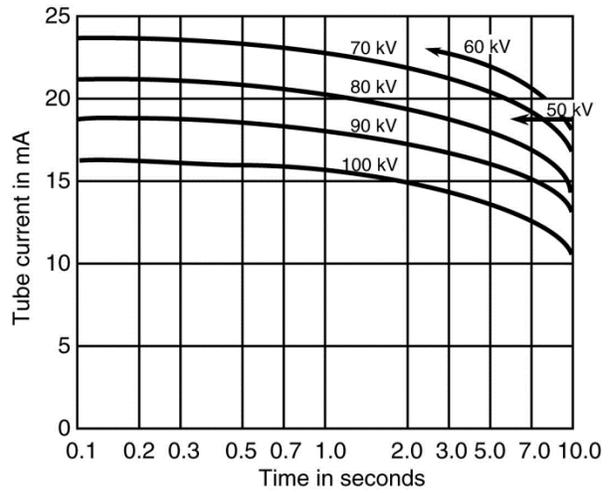
Control Panel

# PC-4000 Specifications

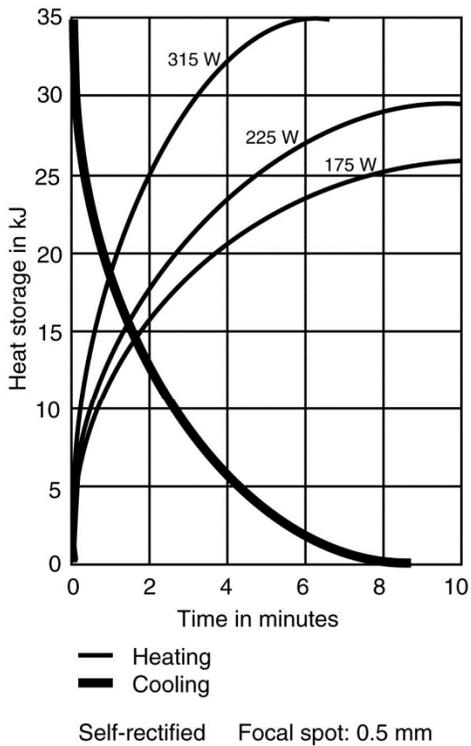
Tube Housing Thermal Characteristics



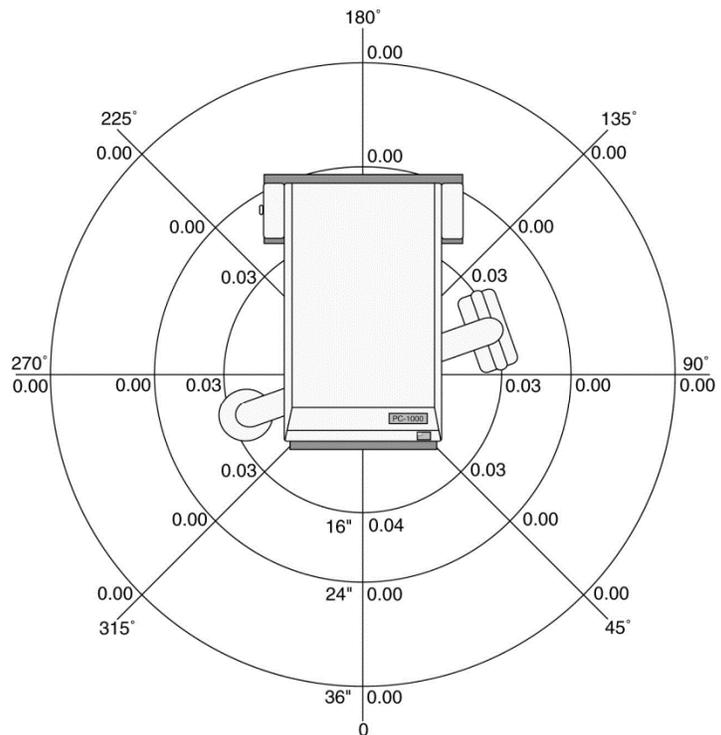
Tube Maximum Current



Anode Thermal Characteristics



Radiation Scatter Survey



Technique Factors: Values in mR / 14 second exposure  
 Tube Current: 6.0 mA  
 Tube Voltage: 90 kVp  
 Exposure Duration: 14 seconds

Method:  
 Survey meter (Nuclear Associates Model 06-107) at level of phantom skull at each position for duration of exposure.

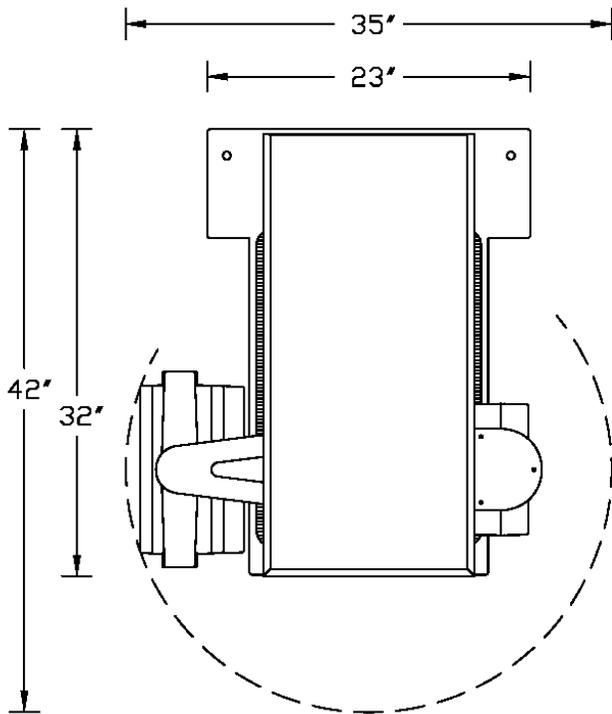


# PC-4000 Specifications

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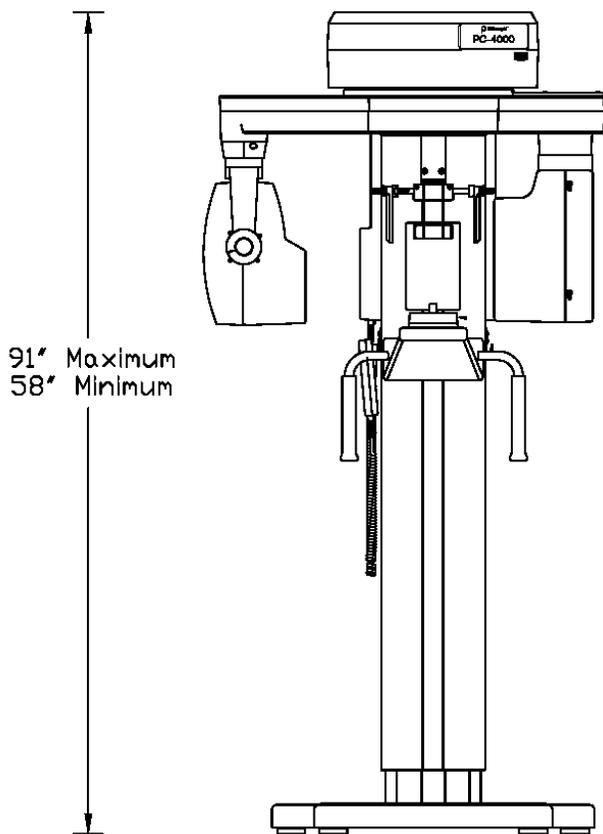
<b>Power Ratings</b>	Model 801125-5: 105-125 VAC, 50/60 Hz, 10A Model 801125-6: 100/230/240 VAC, 50/60 Hz, 10A	
<b>Generator Type</b>	Single-phase, half-wave, self-rectified, center-grounded.	
<b>Duty Cycle</b>	At 90 kVp/6 mA - One 12 second exposure every 5 minutes to a maximum of 30 exposures.	
<b>Tubehead Assembly</b>	<b>X-ray Tube</b>	Brand X-Ray or K-Alpha
	<b>Rated Tube Potential Peak</b>	100 kVp
	<b>Leakage Technique Factors</b>	90 kVp/6 mA
	<b>Inherent Filtration</b>	1 mm
	<b>Added Aluminum Filtration</b>	1.8 mm
	<b>Total Filtration</b>	2.8 mm
<b>X-ray Tube</b>	<b>Manufacturer</b>	Brand X-Ray or K-Alpha
	<b>Type</b>	BX-4P0.5 or KAX-90-10-P
	<b>Focal Spot</b>	.5 mm x .5 mm
	<b>Maximum Peak Voltage</b>	100 kVp
	<b>Anode Heat Dissipation Rate</b>	250 Watts      1 Watt=1.4 H.U./sec.
	<b>Anode Heat Storage Capacity</b>	35 kJ                      1 kJ=1400 H.U.
<b>Statement of Deviation</b>	<b>Peak Tube Potential</b>	± 12% over range of rated line voltage
	<b>Tube Current</b>	± 10% over line voltage
	<b>Exposure Time</b>	± 10% over line voltage
<b>Measurement Techniques</b>	<b>Exposure Time</b>	Measured with Engineered Systems & Design Model XR201MS pulse counter.
	<b>Tube Current</b>	Measured directly with a DC mA meter having a basic accuracy of no less than ± 3%.
	<b>Peak Tube Potential</b>	Measured using a computerized kVp measurement system NeroMax Victoreen. System accuracy is ± 3% exclusive of waveform, inherent filtration, and reproducibility.
	<b>Maximum Line Current</b>	Machine set at 90 kVp/6 mA

# PC-4000 Physical Dimensions



Physical Dimensions  
35" W x 42" D x 91" H

Minimum Working Space  
48" W x 48" D x 91" H



The PC-4000 weighs approximately 415 pounds and is freestanding, requiring no extra support in the wall or floor.

The factory configuration is shipped with the control panel mounted on the patient's left side, unless specified by the customer prior to shipping. The control panel can be easily relocated to the right side at the time of installation.

**Note: The FDA requires that the technique factors (kVp meter) be viewable during the exposure.**



# PC-4000 Multi Volt Attachment

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Model 801125-6 includes MVT1000 attached to the rear of the machine. MVT1000 power cords must be connected as shown.

